



The Summary of Benefits and Coverage (SBC) document will help you choose a health [plan](#). The SBC shows you how you and the [plan](#) would share the cost for covered health care services. **NOTE:** Information about the cost of this [plan](#) (called the [premium](#)) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, <https://eoc.bcbgsa.com/eocdps/aso>. For general definitions of common terms, such as [allowed amount](#), [balance billing](#), [coinsurance](#), [copayment](#), [deductible](#), [provider](#), or other underlined terms see the Glossary. You can view the Glossary at [www.healthcare.gov/sbc-glossary/](http://www.healthcare.gov/sbc-glossary/) or call (800) 854-1834 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <a href="#">deductible</a> ?	<b>\$1,400</b> /employee only or <b>\$2,800</b> /employee plus spouse/child or <b>\$2,800</b> /family for In- <a href="#">Network Providers</a> . <b>\$2,800</b> /employee only or <b>\$5,600</b> /employee plus spouse/child or <b>\$5,600</b> /family for Out-of- <a href="#">Network Providers</a> .	Generally, you must pay all of the costs from <a href="#">providers</a> up to the <a href="#">deductible</a> amount before this <a href="#">plan</a> begins to pay. If you have other family members on the policy, the overall family <a href="#">deductible</a> must be met before the <a href="#">plan</a> begins to pay.
Are there services covered before you meet your <a href="#">deductible</a> ?	Yes. <a href="#">Preventive care</a> for In- <a href="#">Network Providers</a> .	This <a href="#">plan</a> covers some items and services even if you haven't yet met the <a href="#">deductible</a> amount. But a <a href="#">copayment</a> or <a href="#">coinsurance</a> may apply. For example, this <a href="#">plan</a> covers certain preventive services without <a href="#">cost-sharing</a> and before you meet your <a href="#">deductible</a> . See a list of covered preventive services at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other <a href="#">deductibles</a> for specific services?	No.	You don't have to meet <a href="#">deductibles</a> for specific services.
What is the <a href="#">out-of-pocket limit</a> for this <a href="#">plan</a> ?	<b>\$2,750</b> /employee only or <b>\$5,500</b> /employee plus spouse/child or <b>\$5,500</b> /family for In- <a href="#">Network Providers</a> . <b>\$5,000</b> /employee only or <b>\$10,000</b> /employee plus spouse/child or <b>\$10,000</b> /family for Out-of- <a href="#">Network Providers</a> .	The <a href="#">out-of-pocket limit</a> is the most you could pay in a year for covered services. If you have other family members in this <a href="#">plan</a> , the overall family <a href="#">out-of-pocket limit</a> must be met.
What is not included in the <a href="#">out-of-pocket limit</a> ?	Services deemed not medically necessary by Medical Management and /or Anthem, <a href="#">Premiums</a> , <a href="#">balance-billing</a> charges, and health care this <a href="#">plan</a> doesn't cover.	Even though you pay these expenses, they don't count toward the <a href="#">out-of-pocket limit</a> .

\* For more information about limitations and exceptions, see the Anthem Benefit Booklet on [empyrean.hess.com](http://empyrean.hess.com).

Will you pay less if you use a <a href="#">network provider</a> ?	Yes, National PPO (BlueCard PPO). See <a href="http://www.anthem.com">www.anthem.com</a> or call (800) 854-1834 for a list of <a href="#">network providers</a> .	This <a href="#">plan</a> uses a <a href="#">provider network</a> . You will pay less if you use a <a href="#">provider</a> in the <a href="#">plan's network</a> . You will pay the most if you use an out-of- <a href="#">network provider</a> , and you might receive a bill from a <a href="#">provider</a> for the difference between the <a href="#">provider's</a> charge and what your <a href="#">plan</a> pays ( <a href="#">balance billing</a> ). Be aware your <a href="#">network provider</a> might use an out-of- <a href="#">network provider</a> for some services (such as lab work). Check with your <a href="#">provider</a> before you get services.
Do you need a <a href="#">referral</a> to see a <a href="#">specialist</a> ?	No.	You can see the <a href="#">specialist</a> you choose without a <a href="#">referral</a> .



All [copayment](#) and [coinsurance](#) costs shown in this chart are after your [deductible](#) has been met, if a [deductible](#) applies.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you visit a health care <a href="#">provider's</a> office or clinic	Primary care visit to treat an injury or illness	15% <a href="#">coinsurance</a>	35% <a href="#">coinsurance</a>	-----none-----
	<a href="#">Specialist</a> visit	15% <a href="#">coinsurance</a>	35% <a href="#">coinsurance</a>	-----none-----
	<a href="#">Preventive care</a> / <a href="#">screening</a> /immunization	No charge	35% <a href="#">coinsurance</a>	The first \$500 in Non- <a href="#">Network</a> preventive charges is paid at 100% then <a href="#">deductible</a> and <a href="#">coinsurance</a> apply.  You may have to pay for services that aren't preventive. Ask your <a href="#">provider</a> if the services needed are preventive. Then check what your <a href="#">plan</a> will pay for.
If you have a test	<a href="#">Diagnostic test</a> (x-ray, blood work)	15% <a href="#">coinsurance</a>	35% <a href="#">coinsurance</a>	Pre-certification may be required.
	Imaging (CT/PET scans, MRIs)	15% <a href="#">coinsurance</a>	35% <a href="#">coinsurance</a>	Pre-certification may be required.
If you need drugs to treat your illness or condition	Tier 1 - Typically Generic	Retail and Mail Order: 15% <a href="#">coinsurance</a>	Retail: 40% Coinsurance	Preventive Generic covered at 100% and Preventive Brand covered at 85% In-Network (not subject to deductible)  No Coverage for Out of Network Mail Order
	Tier 2 - Typically Preferred / Brand	Retail and Mail Order: 15% <a href="#">coinsurance</a>	Retail: 60% Coinsurance	
	Tier 3 - Typically Non-Preferred / <a href="#">Specialty Drugs</a>	Retail and Mail Order: 15% <a href="#">coinsurance</a>	Retail: 60% Coinsurance	
	Tier 4 - Typically <a href="#">Specialty</a> (brand and generic)	Retail and Mail Order: 15% <a href="#">coinsurance</a>	Retail: 60% Coinsurance	

\* For more information about limitations and exceptions, see the Anthem Benefit Booklet on [empyrean.hess.com](http://empyrean.hess.com).

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
More information about <a href="#">prescription drug coverage</a> is available at <a href="http://www.express-scripts.com">www.express-scripts.com</a> or call 800-858-1678.				
<b>If you have outpatient surgery</b>	Facility fee (e.g., ambulatory surgery center)	15% <a href="#">coinsurance</a>	35% <a href="#">coinsurance</a>	Pre-certification may be required
	Physician/surgeon fees	15% <a href="#">coinsurance</a>	35% <a href="#">coinsurance</a>	Pre-certification may be required
<b>If you need immediate medical attention</b>	<a href="#">Emergency room care</a>	15% <a href="#">coinsurance</a>	Covered as In- <a href="#">Network</a>	Notification must be made within 2 business days, if admitted. Pre-certification may be required.
	<a href="#">Emergency medical transportation</a>	15% <a href="#">coinsurance</a>	Covered as In- <a href="#">Network</a>	Failure to obtain pre-authorization may result in non-coverage or reduced benefits.
	<a href="#">Urgent care</a>	15% <a href="#">coinsurance</a>	Covered as In- <a href="#">Network</a>	-----none-----
<b>If you have a hospital stay</b>	Facility fee (e.g., hospital room)	15% <a href="#">coinsurance</a>	35% <a href="#">coinsurance</a>	Failure to obtain pre-authorization may result in non-coverage or reduced benefits.
	Physician/surgeon fees	15% <a href="#">coinsurance</a>	35% <a href="#">coinsurance</a>	Failure to obtain pre-authorization may result in non-coverage or reduced benefits.
<b>If you need mental health, behavioral health, or substance abuse services</b>	Outpatient services	Office Visit 15% <a href="#">coinsurance</a> Other Outpatient 15% <a href="#">coinsurance</a>	Office Visit 35% <a href="#">coinsurance</a> Other Outpatient 35% <a href="#">coinsurance</a>	Office Visit -----none----- Other Outpatient -----none-----
	Inpatient services	15% <a href="#">coinsurance</a>	35% <a href="#">coinsurance</a>	Failure to obtain pre-authorization may result in non-coverage or reduced benefits.
<b>If you are pregnant</b>	Office visits	15% <a href="#">coinsurance</a>	35% <a href="#">coinsurance</a>	Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.)
	Childbirth/delivery professional services	15% <a href="#">coinsurance</a>	35% <a href="#">coinsurance</a>	
	Childbirth/delivery facility services	15% <a href="#">coinsurance</a>	35% <a href="#">coinsurance</a>	

\* For more information about limitations and exceptions, see the Anthem Benefit Booklet on [empyrean.hess.com](http://empyrean.hess.com).

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
				Failure to obtain pre-authorization if inpatient stay exceeds 48 hours for normal delivery and 96 hours after a cesarean delivery may result in reduced coverage or non-coverage.
If you need help recovering or have other special health needs	<a href="#">Home health care</a>	15% <a href="#">coinsurance</a>	35% <a href="#">coinsurance</a>	Coverage for In-Network Providers and Non-Network Providers combined is limited to 120 visits/benefit period including private duty nursing.  Failure to obtain pre-authorization may result in non-coverage or reduced benefits.
	<a href="#">Rehabilitation services</a>	15% <a href="#">coinsurance</a>	35% <a href="#">coinsurance</a>	Coverage for In-Network Providers and Non-Network Providers combined is limited to 120 visits per benefit period for Physical, Occupational and Speech Therapy combined.
	<a href="#">Habilitation services</a>	15% <a href="#">coinsurance</a>	35% <a href="#">coinsurance</a>	
	<a href="#">Skilled nursing care</a>	15% <a href="#">coinsurance</a>	35% <a href="#">coinsurance</a>	Coverage for In-Network Providers and Non-Network Providers combined is limited to 60 days limit/benefit period.  Failure to obtain pre-authorization may result in non-coverage or reduced benefits.
	<a href="#">Durable medical equipment</a>	15% <a href="#">coinsurance</a>	35% <a href="#">coinsurance</a>	Coverage for In-Network Providers and Non-Network Providers combined is limited to \$15,000 maximum/benefit period. Pre-certification may be required.
	<a href="#">Hospice services</a>	15% <a href="#">coinsurance</a>	35% <a href="#">coinsurance</a>	Failure to obtain pre-authorization may result in non-coverage or reduced benefits.

\* For more information about limitations and exceptions, see the Anthem Benefit Booklet on [empyrean.hess.com](http://empyrean.hess.com).

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If your child needs dental or eye care	Children's eye exam	Covered under separate provisions in vision plan	Covered under separate provisions in vision plan	Go to <a href="http://www.anthem.com">www.anthem.com</a> for details on vision coverage.
	Children's glasses	Covered under separate provisions in vision plan	Covered under separate provisions in vision plan	
	Children's dental check-up	Covered under separate provisions in dental plan	Covered under separate provisions in dental plan	Go to <a href="http://www.deltadentalins.com">www.deltadentalins.com</a> for details on dental coverage.

### Excluded Services & Other Covered Services:

Services Your [Plan](#) Generally Does NOT Cover (Check your policy or [plan](#) document for more information and a list of any other [excluded services](#).)

- Cosmetic surgery
- Long- term care
- Dental care (adult)
- Routine foot care unless you have been diagnosed with diabetes.
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your [plan](#) document.)

- Abortion
- Chiropractic care 30 visits/benefit period
- Private-duty nursing 120 visits/benefit period including [home health care](#).
- Acupuncture 20 visits/benefit period.
- Hearing aids Two every 2 years
- Routine eye care (adult)
- Infertility treatment
- Bariatric surgery.
- Most coverage provided outside the United States. See [www.bcbsglobalcore.com](http://www.bcbsglobalcore.com)

**Your Rights to Continue Coverage:** There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor, Employee Benefits Security Administration, (866) 444-EBSA (3272), [www.dol.gov/ebsa/healthreform](http://www.dol.gov/ebsa/healthreform). Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance [Marketplace](#). For more information about the [Marketplace](#), visit [www.HealthCare.gov](http://www.HealthCare.gov) or call 1-800-318-2596.

**Your Grievance and Appeals Rights:** There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or assistance, contact:

ATTN: [Grievances](#) and [Appeals](#), PO Box 54159, Los Angeles, CA 90054-0159

Department of Labor, Employee Benefits Security Administration, (866) 444-EBSA (3272), [www.dol.gov/ebsa/healthreform](http://www.dol.gov/ebsa/healthreform)

**Does this plan provide Minimum Essential Coverage? Yes**

[Minimum Essential Coverage](#) generally includes [plans](#), [health insurance](#) available through the [Marketplace](#) or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of [Minimum Essential Coverage](#), you may not be eligible for the [premium tax credit](#).

**Does this plan meet the Minimum Value Standards? Yes**

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the [Marketplace](#).

—————To see examples of how this plan might cover costs for a sample medical situation, see the next section.—————

\* For more information about limitations and exceptions, see the Anthem Benefit Booklet on [emyrean.hess.com](http://emyrean.hess.com).



About these Coverage Examples:



**This is not a cost estimator.** Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost sharing](#) amounts ([deductibles](#), [copayments](#) and [coinsurance](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

**Peg is Having a Baby**  
(9 months of in-network pre-natal care and a hospital delivery)

■ The <a href="#">plan's</a> overall <a href="#">deductible</a>	\$1,400
■ <a href="#">Specialist coinsurance</a>	15%
■ Hospital (facility) <a href="#">coinsurance</a>	15%
■ Other <a href="#">coinsurance</a>	15%

This **EXAMPLE** event includes services like:  
[Specialist](#) office visits (*prenatal care*)  
Childbirth/Delivery Professional Services  
Childbirth/Delivery Facility Services  
[Diagnostic tests](#) (*ultrasounds and blood work*)  
[Specialist](#) visit (*anesthesia*)

Total Example Cost	\$12,700
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<a href="#">Cost Sharing</a>	
<a href="#">Deductibles</a>	\$1,400
<a href="#">Copayments</a>	\$0
<a href="#">Coinsurance</a>	\$1350
<i>What isn't covered</i>	
Limits or exclusions	\$60
The total Peg would pay is	\$2,860

**Managing Joe's type 2 Diabetes**  
(a year of routine in-network care of a well-controlled condition)

■ The <a href="#">plan's</a> overall <a href="#">deductible</a>	\$1,400
■ <a href="#">Specialist coinsurance</a>	15%
■ Hospital (facility) <a href="#">coinsurance</a>	15%
■ Other <a href="#">coinsurance</a>	15%

This **EXAMPLE** event includes services like:  
[Primary care physician](#) office visits (*including disease education*)  
[Diagnostic tests](#) (*blood work*)  
[Prescription drugs](#)  
[Durable medical equipment](#) (*glucose meter*)

Total Example Cost	\$5,600
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<a href="#">Cost Sharing</a>	
<a href="#">Deductibles</a>	\$1,400
<a href="#">Copayments</a>	\$0
<a href="#">Coinsurance</a>	\$630
<i>What isn't covered</i>	
Limits or exclusions	\$20
The total Joe would pay is	\$2,050

**Mia's Simple Fracture**  
(in-network emergency room visit and follow up care)

■ The <a href="#">plan's</a> overall <a href="#">deductible</a>	\$1,400
■ <a href="#">Specialist coinsurance</a>	15%
■ Hospital (facility) <a href="#">coinsurance</a>	15%
■ Other <a href="#">coinsurance</a>	15%

This **EXAMPLE** event includes services like:  
[Emergency room care](#) (*including medical supplies*)  
[Diagnostic test](#) (*x-ray*)  
[Durable medical equipment](#) (*crutches*)  
[Rehabilitation services](#) (*physical therapy*)

Total Example Cost	\$2,800
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<a href="#">Cost Sharing</a>	
<a href="#">Deductibles</a>	\$1,400
<a href="#">Copayments</a>	\$0
<a href="#">Coinsurance</a>	\$210
<i>What isn't covered</i>	
Limits or exclusions	\$0
The total Mia would pay is	\$1,610

Note: These numbers assume the patient does not participate in the [plan's](#) wellness program. If you participate in the [plan's](#) wellness program, you may be able to reduce your costs. For more information about the wellness program, please contact: [insert].  
\*Note: This [plan](#) has other [deductibles](#) for specific services included in this coverage example. See "Are there other [deductibles](#) for specific services?" row above.

The [plan](#) would be responsible for the other costs of these **EXAMPLE** covered services.

## Language Access Services:

(TTY/TDD: 711)

**Albanian (Shqip):** Nëse keni pyetje në lidhje me këtë dokument, keni të drejtë të merrni falas ndihmë dhe informacion në gjuhën tuaj. Për të kontaktuar me një përkthyes, telefononi (800) 854-1834

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**Arabic** (العربية): إذا كان لديك أي استفسارات بشأن هذا المستند، فيحق لك الحصول على المساعدة والمعلومات بلغتك دون مقابل. للتحدث إلى مترجم، اتصل على 854-1834 (800).

**Armenian (հայերեն).** Եթե այս փաստաթղթի հետ կապված հարցեր ունեք, դուք իրավունք ունեք անվճար ստանալ օգնություն և տեղեկատվություն ձեր լեզվով: Թարգմանչի հետ խոսելու համար զանգահարեք հետևյալ հեռախոսահամարով՝ (800) 854-1834:

**Bassa (Bàsɔ̀ Wùdù):** M̃ dyi dyi-diè-dɛ bɛ́ bédé bá cée-dɛ nìà kɛ dyí ní, ɔ̀ mò nì dyí-bédèin-dɛ bɛ́ m̃ ké gbo-kpá-kpá kè b̃́ kp̃́ dɛ m̃ bídɛ́-wùdùùn bó pídyi. Bɛ́ m̃ ké wudu-zìin-nyò dò gbo wùdù kɛ, d́á (800) 854-1834.

**Bengali (বাংলা):** যদি এই নথিপত্রের বিষয়ে আপনার কোনো প্রশ্ন থাকে, তাহলে আপনার ভাষায় বিনামূল্যে সাহায্য পাওয়ার ও তথ্য পাওয়ার অধিকার আপনার আছে। একজন দোভাষীর সাথে কথা বলার জন্য (800) 854-1834 -তে কল করুন।

Burmese (မြန်မာ): ဤစာရွက်စာတမ်းနှင့် ပတ်သက်၍ သင့်တွင် မေးမြန်းလိုသည်များရှိပါက အချက်အလက်များနှင့် အကူအညီကို အခကြေးငွေ ပေးစရာမလိုပဲ သင့်ဘာသာစကားဖြင့် ရယူနိုင်ခွင့် သင့်တွင် ရှိပါသည်။ စကားပြန် တစ်ဦးနှင့် စကားပြောနိုင်ရန် ဖုန်း (800) 854-1834 သို့ ခေါ်ဆိုပါ။

**Chinese (中文) :** 如果您對本文件有任何疑問，您有權使用您的語言免費獲得協助和資訊。如需與譯員通話，請致電 (800) 854-1834。

**Dinka (Dinka):** Na nɔŋ thiëc nē ke de yā thorē, ke yin nɔŋ loŋ bē yi kuony ku wər alēu bē gēer yic yin ne thoŋ du ke cin wēu tāāuē ke piny. Te kər yin ba jam wēnē ran ye thok geryic, ke yin cəl (800) 854-1834.

**Dutch (Nederlands):** Bij vragen over dit document hebt u recht op hulp en informatie in uw taal zonder bijkomende kosten. Als u een tolk wilt spreken, belt u (800) 854-1834.

**Farsi** (فارسی): در صورتی که سؤالی پیرامون این سند دارید، این حق را دارید که اطلاعات و کمک را بدون هیچ هزینه‌ای به زبان مادری‌تان دریافت کنید. برای گفتگو با یک مترجم شفاهی، با شماره 854-1834 (800) تماس بگیرید.

**French (Français) :** Si vous avez des questions sur ce document, vous avez la possibilité d'accéder gratuitement à ces informations et à une aide dans votre langue. Pour parler à un interprète, appelez le (800) 854-1834.



## Language Access Services:

**German (Deutsch):** Wenn Sie Fragen zu diesem Dokument haben, haben Sie Anspruch auf kostenfreie Hilfe und Information in Ihrer Sprache. Um mit einem Dolmetscher zu sprechen, bitte wählen Sie (800) 854-1834.

**Greek (Ελληνικά):** Αν έχετε τυχόν απορίες σχετικά με το παρόν έγγραφο, έχετε το δικαίωμα να λάβετε βοήθεια και πληροφορίες στη γλώσσα σας δωρεάν. Για να μιλήσετε με κάποιον διερμηνέα, τηλεφωνήστε στο (800) 854-1834.

**Gujarati (ગુજરાતી):** જો તમે કોઈપણ પ્રશ્ન અથવા માહિતી માટે પૂછવા માંગો છો, તો તમને મફત સહાયતા અને માહિતી તમારી ભાષામાં મળી શકે છે. જો તમે કોઈપણ અંગ્રેજી-ભાષી સાથે વાતચત માટે (800) 854-1834 નંબર પર કોલ કરો.

**Haitian Creole (Kreyòl Ayisyen):** Si ou gen nenpòt kesyon sou dokiman sa a, ou gen dwa pou jwenn èd ak enfòmasyon nan lang ou gratis. Pou pale ak yon entèprèt, rele (800) 854-1834.

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